

crucial  
conversations®

# TOOLS FOR TALKING WHEN STAKES ARE HIGH

When you're not getting the results you want, it's likely a crucial conversation is keeping you stuck. Whether it's poor quality, slow time-to-market, declining customer satisfaction, or a strained relationship – if you can't talk honestly with nearly anybody about almost anything, you can expect poor results.

Presented by:



## Crucial Conversations Training

Tuesday and Wednesday, June 2 and 3, 2020 - 7:45 a.m. to 5:00 p.m.

Location: QNET – Suite 660, 175 Hargrave Street, Winnipeg

Crucial Conversations award winning training teaches individuals and teams how to effectively discuss ideas in a way that leads to virtually everyone buying into the decisions. These skills result in rapid, sustainable, and wide-reaching positive changes in the results you care about the most. Workshop participants receive a copy of the book *Crucial Conversations* and a Workshop Toolkit.

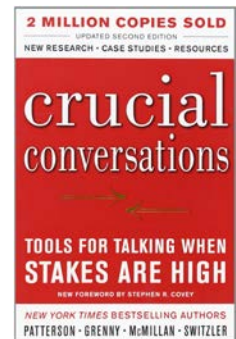
In partnership with:

*Crucial Conversations Training® teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes topics.*



Learn how to:

- Identify conversations that keep you from your desired results.
- Identify how you deal with people when you are under stress.
- Speak persuasively, not abrasively, no matter the topic.
- Make it safe for others to share their honest opinions.
- Deal with people who either clam up or blow up.
- Gain control of your own emotional responses.
- Speak frankly without risking everything. Disagree without being disagreeable. Influence without exerting force.



**Workshop Facilitator: Rhonda Barry**

Rhonda has been in corporate training and development nationally and internationally for 35 years. She designs and delivers programs and workshops from process and systems training to Leadership, Sales Skills, Team Development and Train the Trainer. Rhonda is certified in Crucial Accountability, Crucial Conversations, Influencer, Getting Things Done, and Myers Briggs Type Indicator (MBTI™), and is also a practitioner of NLP (Neuro Linguistic Programming). She was a finalist in the YWCA Women of Distinction awards in Leadership and Business and has been profiled as an Inventive Woman in Canada for her innovative and successful training techniques.

**Course fees\* & Credits / professional development hours:**

QNET / APICS / CPHR MB / MB Aerospace Members: \$1295 + gst / Non-members \$1495 + gst

\*NOTE: Early Bird discount of \$100 until May 4, 2020 (reduces fees to \$1195/\$1395)

- An optional course in the QNET Certificate in Management Development (CMD).
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba, Continuing Education.
- Approved for 16 CPHR Continued Professional Development Hours by CPHR Manitoba.



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Register today at [www.QNET.ca](http://www.QNET.ca) / For more information: [mail@qnet.ca](mailto:mail@qnet.ca) or (204) 949-4999