

## Speaker Biographies – 2010 QNET Excellence Conference

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### **Lana Adeleye-Olusae, Senior Staff Development Consultant, Manitoba Public Insurance**

Lana is a clergy, certified management consultant and human resource professional working in MPI as a Staff Development and Change Services Consultant. He is passionate about workplace diversity, personal and community capacity development, transition and career coaching and development of workforce intermediary network in support of economic integration of newcomers.

### **Oly Backstrom, President & CEO, SCE Lifeworks Inc.**

Oly is President & CEO of SCE LifeWorks, a non-profit organization that supports individuals labelled with intellectual disabilities to work in the community. Oly has been with SCE LifeWorks for 16 years, and is a former Board member of the Canadian Association for Supported Employment.

### **William Bees, Senior Vice President of Operations, Cangene Corporation**

At Cangene Corp, a leader in the manufacture and development of specialty hyperimmunes and biotechnology products, William has provided corporate management of plasma collection operations, manufacturing, engineering and technical services. He has over 20-years experience in current Good Manufacturing Practice (cGMP) contract manufacturing. As a member of the Cangene executive team he has been active in strategic and operational planning with associated performance management implementation. William holds a BSc (Hons) in microbiology and MSc in biochemistry from the University of Manitoba, and also holds a MBA from Athabasca University.

### **Chris Boyle, President, The Ben Graham Group, Inc.**

Chris is President of the Ben Graham Group, Inc. which delivers business process improvement services throughout Canada. Chris has extensive experience in Business Process Improvement. He has worked with clients in a wide variety of industry sectors including: Winnipeg Police Service, Gardewine Trucking, Crown Prosecutions of Manitoba Justice, New Brunswick Power's Nuclear Generating Station, Teck Resource's Mining & Smelting operation, The Seized Vehicle Tow Lot of the Edmonton Police Service, Courts and Prosecutions in Alberta Justice and The Staffing Office of the Manitoba Civil Service Commission. He has also trained employees in close to 100 companies across Canada. Chris holds a BA (Math) from the University of Saskatchewan, Regina Campus. He is also a Distinguished Toastmaster.

### **Ron Brown, Executive Director, Manitoba Cycling Association**

Ron is the Executive Director of the Manitoba Cycling Association. He is also the volunteer President of Racquetball Canada. Ron has been involved in sport at the local, national and international levels for over thirty years. He is a past President of Coaches of Canada, Coaching Manitoba and Racquetball Manitoba and has served on the boards of the Canadian Olympic Committee and the Coaching Association of Canada. Ron is a Level 5 certified Racquetball Coach and has coached at 8 World Championships and 2 Pan- Am Games.

### **Maria Capozzi, Principal, Governance Services, Office of the Auditor General**

Maria has been with Manitoba's Office of the Auditor General since 1997. Maria has extensive experience in conducting corporate governance reviews and assessments of Boards of Directors in the public sector, and has authored numerous OAG Reports to the Manitoba Legislature. Her most recent report, entitled *Study of Board Governance in Crown Organizations*, provides a useful overview of leading practices and common challenges in providing effective governance. Prior to joining the OAG's office, Maria worked with a number of private and public sector organizations, including Manitoba Public Insurance, Kleysen Transport Ltd., Manitoba's Department of Labour, and Investors Group Inc. Maria holds a Masters in Public Administration, and a Bachelor of Arts in French and Political Science.

### **Sheryl Feller, Board Chair, Red River College and Fellow Certified Management Consultant, Bluebear Enterprises**

Sheryl is a Fellow Certified Management Consultant who works with many governing boards in the areas of strategic planning and board development. Sheryl has served on many boards including the Central Regional Health Authority, the Sanford Credit Union, the Women's Enterprise Centre and currently chairs the Board of Governors of Red River College.

### **Janet Hunt, Clerical Unit, PIPP, Financial Support Services, Manitoba Public Insurance**

Janet has been employed with Manitoba Public Insurance (MPI) for 30 years, and has been vision impaired for the last 12 of those years. She currently works in the Clerical Unit, PIPP Financial Support Services at MPI. In 2009, Janet participated in the provincial "MarketAbilities" campaign to promote the hiring of persons with disabilities. She also volunteers with Transplant Manitoba to raise awareness about organ donation and transplant.

### **Nelson Karpa, Director / City Assessor, Assessment and Taxation Department of the City of Winnipeg**

Nelson has been with the City of Winnipeg for 20 years and previously held positions with the Province of Manitoba. He is also a Sessional Lecturer at the Asper School of Business. Nelson has a Bachelor of Commerce (Honours) degree and a Master of Business Administration degree from the University of Manitoba, and also holds a Post Graduate Certificate in Valuation, and a Certificate in Real Property Assessment from the University of British Columbia. The mission of the Assessment and Taxation Department is to provide fair, open, understandable, and defensible property valuations for the equitable distribution of taxation. Nelson is committed to continue to make improvements in the property assessment and taxation functions and to improve the openness and involvement with stakeholders. Nelson has a firm belief that vision, a focus on people, and a relentless pursuit of quality and customer service are absolutely essential in today's environment.

**Michael Kennedy, National Director, Business Development, Shepell•fgi**

Michael graduated with an honours degree in health promotion, and has been putting it to work for over 13 years in assisting organizations with analysis of health management issues, and development of health programming. Currently the National Director, Business Development for Shepell•fgi, Michael assists employers with enhancing productivity and profitability through improvements in employee physical, mental and psychosocial health and workplace culture and performance. Having spoken at conferences from Vancouver to St. John's, he has a keen understanding of the issues facing Canadian employers, and of the unique solutions demonstrating results in workplaces.

**Margaret Lewis, Vice President, Quality and Continuous Improvement, New Flyer**

Margaret joined New Flyer in October, 2009. She is responsible for the Quality Assurance and Continuous Improvement functions. Prior to joining New Flyer, Margaret spent 15 years with Lear Corporation in Southfield, MI holding various positions in Quality, Plant Management and Operations including Vice President Quality and Vice President Operations. She began her career with the Motor Wheel Corporation in Akron, OH. Margaret holds a Bachelor of Science in Mechanical Engineering from the University of Akron, in Akron, OH and an MBA from Michigan State University.

**Leanne Matthes, Policy Consultant, College of Registered Nurses of Manitoba**

Leanne is the policy consultant to the College of Registered Nurses of Manitoba. She has spent the past 16 years as a policy consultant in a variety of healthcare policy settings and was a lecturer in political studies at the University of Manitoba for many years. Leanne has a Master of Arts in Political Studies from the University of Manitoba, and has her certification in Continuous Quality Improvement from the Canadian Healthcare Association.

**Chrispin Ntungo, Ph.D., ASQ-CQPA, Supervisor of Strategic Support Services, City of Winnipeg Assessment and Taxation Department**

Chrispin is currently supervisor of Strategic Support Services in the Assessment and Taxation Department of the City of Winnipeg. His responsibilities include strategic planning, quality management and research. Previously, he held positions with Manitoba Public Insurance. Chrispin attended the University of Manitoba for his graduate studies in Agribusiness Management and Agricultural Economics. He is actively involved with the American Society for Quality and is recognized as Certified Quality Process Analyst. He is also Session Instructor in the Continuing Education Department of the University of Manitoba. The vision of the Assessment and Taxation Department is to be an industry leader recognized for excellence in assessment and taxation services. Since joining the city Chrispin has been instrumental in establishing the Department's Pursuit of Excellence Quality Management System, which achieved ISO 9001 certification in 2008.

**Nicole Ritchot, Director and Chair of Nominating Committee, Assiniboine Credit Union; Associate, TLS Enterprises**

Nicole retired from her 38-year public service career in 2007. At retirement, Nicole was the Regional Director of the Canadian Human Rights Commission's Prairie and Nunavut region. Nicole has since joined TLS Enterprises, a Winnipeg-based consulting firm specialized in harassment investigations, human resources consulting, organizational reviews, and respectful workplace training. Having served on a variety of Board of Directors, Nicole has a wealth of Board experience and knowledge. For the past 14 years Nicole has been a Director of Assiniboine Credit Union. In addition to having held the position of Board Chair, Nicole has served on all ACU Board Committees, and is currently Chair of the Nominating Committee.

**Marilyn Robinson, Vice President Corporate Marketing & People Services, Manitoba Lotteries Corporation**

Marilyn leads a team of professionals delivering human resource, organizational development, wellness and safety, payroll and scheduling services, advertising, marketing promotion and community support programs. Her background in both private and public sectors covers a broad spectrum in business management, in addition to the responsibilities of her leadership roles. She is recognized as an innovative and resourceful leader, actively involved in gaming industry issues in Manitoba. Marilyn was honoured to receive the Human Resource Management Association of Manitoba (HRMAM) Visionary Leader Award, and was the first recipient of the Excellence in Leadership recognition. She is also an active member of The Conference Board of Canada as a member of the Executive Committee of The Council of Human Resource Executives (West). She also holds a Certified Human Resource Professional (CHRP) designation.

**Jeff Roziere, Co-Founder, DiscoverYou**

Jeff, CET – Master NLP Trainer and Coach – has over 15 years of experience in management within both the private and public sectors and has worked in organizations such as All-Fab, Behlen Industries, Inventronics and the City of Brandon. Jeff has over 10 years of experience in coaching young men at a premier soccer level and knows what it takes to put together a winning team. In 2008, he co-founded DiscoverYou along with business partner Cathy Snelgrove, a company focused on guiding those people, who want more out of life, to achieve optimal performance in all aspects of their lives, easily and effortlessly.

**Priti Shah, PRAXIS Conflict Consulting**

Priti is a lawyer, mediator, arbitrator, investigator, trainer and facilitator and the CEO of PRAXIS *Conflict Consulting* in Winnipeg. She has been doing public speaking for more than a decade and brings a diverse personal and professional background to her presentations. This summer she travelled to her 45th country, Guatemala, to participate in a Habitat build. In May 2005, Priti was awarded the Woman Entrepreneur of the Year Award for Contribution to Community from the Women Business Owners of Manitoba.

**Cathy Snelgrove, Co-Founder, DiscoverYou**

Cathy, CET, CIM, MBA – Master NLP Trainer and Coach – has over 18 years of experience in executive management within the private and public sectors and has worked in organizations such as Boeing Canada, Inventronics and the City of Brandon in positions ranging from General Manager of Operations to Director of Human Resources / SHEA. In 2008, she co-founded DiscoverYou along with business partner Jeff Roziere, a company focused on guiding those people, who want more out of life, to achieve optimal performance in all aspects of their lives, easily and effortlessly.

**Phil Stevens, Supervisor, Quality Systems, Cangene Corporation**

Phil is a quality professional with a total of 37 years of experience in the quality field. Of those 37, years 25 have been in management roles within the manufacturing and bio-pharmaceutical industries. Phil is currently a Supervisor of Quality Systems at Cangene Corporation. He is also a past Board Member of QNET.

**Darryl Stewart, Head of the Herd, IBEX Payroll**

Darryl is a Winnipeg entrepreneur who serves as Head of the Herd at IBEX Payroll. Under his direction, IBEX has become well known for its unique culture focused on employee engagement and for continual growth in a very competitive industry. Darryl's unique outlook on business makes him often sought to speak and train in the areas of employee engagement, work life balance and company culture.

**Tim Vanderhyde, CEO, Meadowood Manor**

Tim is the Chief Executive Officer of Meadowood Manor, which is a Personal Care Home and Seniors Independent Living facility which services 177 residents and tenants. Tim's work experience has previously focused in the area of Information Technology, most recently running the operations of a Winnipeg based software company.

**Dr. John Wade, Chair, Winnipeg Regional Health Authority Board of Directors**

An anesthesiologist by training, Dr. John Wade is a champion for the patient safety movement and a catalyst for change in the health care system. Throughout his career, Dr. Wade has taken on a number of different roles including Deputy Minister of Health, Dean of the University of Manitoba Faculty of Medicine, and Vice President of Medical Services at the Health Sciences Centre. He also served as Executive Director of the Policy and Planning Secretariat for Manitoba Health and a Professor of Anesthesia and Community Medicine at the University of Manitoba. At present, he is the Chair of the Board of Directors for the Winnipeg Regional Health Authority and Assistant Director for the Manitoba Services Foundation in addition to being the Dean Emeritus, University of Manitoba, Faculty of Medicine. Dr. Wade has made significant contributions as a researcher, with over 30 published articles in medical journals.

**Andrew W.R. Yorke, President and CEO, Manitoba Blue Cross**

Andrew is the President & CEO of Manitoba Blue Cross. He has spent his entire twenty-five year business career in the insurance and financial industry. Andrew is a graduate of the City University Business School (Business Administration) in London, England. He is a Certified Employee Benefits Specialist and a Fellow of the Life Management Institute. He has served on the Canadian Certified Employee Benefits Specialist Committee as a member of the Canadian Committee, International Foundation of Employee Benefit Plans. He serves on the Manitoba Medical Service Foundation Inc. Board of Directors, the St. Boniface Hospital Research Foundation Board of Directors and he is the Technology & Finance Division Co-Chair for the United Way of Winnipeg.