

# LEADERSHIP & MANAGEMENT

QNET presents:

## Leading @ the Speed of Change: *Practical* Leadership Development for Peak Performance

With Jim Clemmer - bestselling author, keynote speaker and workshop leader

Tuesday, April 6, 2010 – 8:00 a.m. to 4:30 p.m. – in Winnipeg

Leadership is clearly *the* key to success. Developing these “soft skills” and aligning them with organizational goals is critical to high-performance in an increasingly competitive and rapidly changing world. But despite all the talk about leadership and change, many “change fatigued” development professionals and managers struggle with just *how* to strengthen personal effectiveness and leadership.

You need *practical* and concrete leadership actions you can apply on the fly. And you need implementable strategies that work. Drawing from three decades of research, writing, and working with hundreds of leadership teams, Jim Clemmer is uniquely qualified to help individuals, teams and organizations recognize and develop the key elements of *practical* leadership that will allow them to thrive in an environment of constant change. This is a rare opportunity spend a full day tapping into his extensive experience and deep expertise.

### Workshop Agenda

#### Leading in Turbulent Times: Shifting Perspectives beyond the Obstacles to the Opportunities

This section draws from Jim’s newest book, *Growing @ the Speed of Change: Your Inspir-actional How-To Guide For Leading Yourself and Others through Constant Change*

- Change Challenges and Choices
- Change Choices: Lead, Follow, or Wallow
- Wallow Words: Ten Popular Excuses for Avoiding Personal Change
- Everyone Must Lead: Leadership is an Action, Not a Position

#### The High-Performance Balance: Managing Things and Leading People

- Balancing Technical, Management, and Leadership
- Soft skills, hard results
- Emotional Intelligence
- How’s your balance?

#### Timeless Leadership Principles for Team and Organizational Success

This section draw’s from Jim’s international bestseller, *The Leader’s Digest: Timeless Principles for Team and Organization Success*.

- The Core of Adaptive Cultures is Built on Change
- Serving, Influencing, and Leading Upward
- Moose on the Table: Fostering Openness and Transparency
- Employee Engagement and Empowerment
- Building Teamwork and Team Spirit
- Coaching and Developing
- Removing Obstacles and Energy Drains

### What Participants Gain From This Powerful Workshop

- Highly Practical and Extremely Useful Leadership resources:
  - *The Leader’s Digest: Timeless Principles for Team and Organization Success*
  - *Growing @ the Speed of Change: Your Inspir-actional How-To Guide For Leading Yourself and Others Through Constant Change*
- Ideas and inspiration for personally dealing with or leading change during turbulent times.
- Tools, techniques, and ideas for strengthening your team/organization.
- Reflection time to reassess personal and professional priorities.
- Discover how to shift your team’s culture toward much stronger people leadership.
- Understand and apply the power of emotional intelligence.
- Pinpoint performance gaps and priorities to be addressed and set action plans.
- Strengthened team dynamics and processes.
- Assess leadership strengths and improvement opportunities.
- Team/organization agreement on leadership strengths and improvement opportunities.
- Establish personal, team, or organization improvement plans.
- Reframe and refocus negative changes/adversity.
- Recharged, re-energized, and re-inspired.
- Common languages/approaches for building a more “leaderful” team or organization.
- Insights for coaching and developing others.

# WORKSHOP FACILITATOR



**Jim Clemmer, CTDP, CSP**  
**Practical Leadership Author, Speaker, Workshop/Retreat Leader**

Applying the improvement and effectiveness principles he teaches, Jim co-founded The Achieve Group in 1981; becoming Canada's largest training and consulting company. In 1991, Achieve was purchased and merged to form AchieveGlobal. In 1994 Jim formed The CLEMMER Group.

Jim has delivered over two thousand customized keynote presentations, workshops, and retreats, as well as coached executive teams at hundreds of major companies from public sector and healthcare organizations to family businesses, and manufacturing.

Jim is recognized as a Certified Training and Development Professional (CTDP) by the Canadian Society for Training and Development. He is a Certified Speaking Professional (CSP), recognized through the Global Speaker's Federation. This designation is awarded to less than 3% of the estimated 15,000 speakers in the world. Jim is also a Practitioner in Residence for the masters (MAsc) and doctoral (PhD) students in the University of Waterloo's Industrial/Organizational Psychology program.

*The VIP Strategy: Leadership Skills for Exceptional Performance* was Jim's first book. It became a Canadian bestseller and was published in Europe and Japan. His second book, *Firing on All Cylinders: The Service/Quality System for High-Powered Corporate Performance*, was both a Canadian and an American bestseller with over 100,000 copies sold. Jim's third book was *Pathways to Performance: A Guide to Transforming Yourself, Your Team, and Your Organization*. His next book – focused on personal growth/leadership – was *Growing the Distance: Timeless Principles for Personal, Career, and Family Success*. Based on the popularity of the approach and leadership framework in *Growing the Distance*, Jim's wrote a companion book entitled *The Leader's Digest: Timeless Principles for Team and Organization Success*. He followed this with "an edutaining case study" or work of leadership fiction entitled *Moose on the Table: A Novel Approach to Communications @ Work*. His latest book is *Growing @ the Speed of Change: Your Inspir-actional How-To Guide For Leading Yourself and Others through Constant Change*.

For more information on Jim's background, experience, and qualifications go to [www.JimClemmer.com](http://www.JimClemmer.com).

This workshop is:

- An optional course in the 70 credit hour [Certificate in Management Development \(CMD\)](#)
- Eligible for credit in the [CAM:OE \(Certificate in Applied Management: Organizational Effectiveness\)](#) in partnership with the University of Manitoba Continuing Education

**PRESENTED IN PARTNERSHIP WITH:** Certified Management Consultants (CMC) Manitoba, Human Resource Management Association of Manitoba (HRMAM), Canadian Society of Training and Development (CSTD), Industry Workforce Development, Manitoba Competitiveness Training and Trade, Canada / Manitoba Business Service Centre

**REGISTER NOW** - Fax this form to (204) 949-4990 or [www.qnet.mb.ca](http://www.qnet.mb.ca) to register online.

Fee\*:  \$399.00 + GST for Members of:  QNET  CMC Manitoba  HRMAM  CSTD  \$499.00 + GST for Non-Members  
\* Your fee includes copies of Jim Clemmer's books *Growing @ the Speed of Change* and *The Leader's Digest*.

**TEAM / GROUP DISCOUNT: Register 5 people and get the 6<sup>th</sup> one FREE; please submit all registrations together.**

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ City \_\_\_\_\_

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Payment method:  VISA  AMEX  MasterCard  Cheque Enclosed

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Participants will receive location/ final details about 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than March 16, 2010. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



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