



**QNET presents:**

**Crisis Response Planning**

**Friday, November 13, 2009 – 7:30 a.m. to 9:30 a.m.**

The increase of critical incidence (violence, suicide, tragedy, etc.) requires organizations to be prepared to respond to these unfortunate events. This presentation will focus on how to organize effectively and quickly at a time of high stress so that groups are better prepared to respond to the emotional needs of those affected by a critical incident. Participants will leave with a clear framework of how to implement their own crisis response team and plan for their specific environment.

Learning Objectives – Participants of this presentation will learn about:

- Crisis Response Team and Plan Development
- Spectrum of Critical Incidents
- Trauma Response Variables
- Crisis Response Checklist

**Presenter: Randy Grieser, Director, Crisis & Trauma Resource Institute Inc. (CTRI)**

Randy Grieser is the Director of the Crisis & Trauma Resource Institute Inc. ([www.ctrinstitute.com](http://www.ctrinstitute.com)) CTRI is a national provider of professional training and consulting services for individuals, schools, communities and organizations affected by or involved in working with issues of crisis and trauma. As Director of CTRI, he provides the overall direction of the development and delivery of CTRI's workshops and services. Prior to his work with CTRI, Randy was involved with issues of conflict, crisis and trauma while being employed in the areas of mental health, counseling and crisis management within community school and hospital settings. Randy is a dynamic presenter who delivers content-oriented presentations that are both engaging and informative. He is a Registered Social Worker who holds a Master of Social Work degree and a Bachelor degree in Conflict Resolution.

**QUEST** is a series of information sessions that bridge the gap between business needs and local consulting expertise. Presentations feature a variety of concepts, tools and practices relevant for today's workplace.

**PRESENTED IN PARTNERSHIP WITH:**

Industry Workforce Development, Manitoba Competitiveness Training and Trade Canada / Manitoba Business Service Centre

**REGISTER NOW** - Fax this form to (204) 949-4990 or register online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

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Participants will receive location/ final details about 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



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