



# QUALITY & LEAN THINKING

**QNET Presents:**

## **Successful Six Sigma Green Belt Projects in Manitoba Thursday, September 8 – 3:00 to 4:30 p.m.**

Hear from the 2005 graduates of the QNET Six Sigma Green Belt certificate program with introductions by Six Sigma Consultant Vern Campbell.

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**Project: Phase I of the Paved Surfaces Cut Permit Process**

**Description: Administrative Processes.** Goals of the first phase were to increase customer satisfaction, placing particular emphasis on improving communication regarding the timeframe for restoration completion and secondly, to identify changes that would reduce the number of additions throughout the permit process.

**Presenters: City of Winnipeg Public Works Department**  
Bill Grabowecky - Process Improvement Coordinator  
Frank Kozmet - Coordinator Web Services and E Government  
Patti Regan - Project Manager, Permit Xpress Project

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**Project: Reducing Wait Times for Minor Treatment Patients at Health Sciences Centre  
Emergency Department**

**Description: Minor Treatment Stream.** Emergency department patients with non-urgent complaints requiring the shortest treatment, or most minor interventions, are often burdened with the longest physician wait times. A pilot project at the Health Sciences Centre Adult Emergency Department termed **Minor Treatment Stream**, is being implemented to address this issue. The Six Sigma methodology is used to evaluate the effectiveness in providing care, reducing wait times and determining the applicability to other Emergency Departments within the WRHA.

**Presenters: Winnipeg Regional Health Authority**  
Reid McMurchy - Senior Project Analyst, Project Management Office  
Brett Wasny - Financial Analyst, Project Management Office

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**Project: Northern Blower Drive Selection and Purchase Process**

**Description:** Critical to Northern Blower's continued success is the elimination of waste in its processes. Processes and standards have been identified as adding waste to the purchased cost of the drives which are installed the company's fans. The objective of Northern Blower's project was to eliminate waste in the process of selecting and purchasing drives, thereby stabilizing the cost of the drives.

**Presenters: CML Northern Blower Inc.**  
Paul Schmidt - Engineering & Drafting  
Rob Winter - Controller

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***See next page for registration form.***



**QNET Advancing Excellence**

- QUALITY & LEAN THINKING
- LEADERSHIP & MANAGEMENT
- BOARD GOVERNANCE
- WORKPLACE WELLNESS

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**REGISTRATION FORM:** Fax to (204) 949-4990 or register online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

NAME \_\_\_\_\_ TITLE \_\_\_\_\_

ORGANIZATION \_\_\_\_\_ CITY \_\_\_\_\_

PHONE \_\_\_\_\_ FAX \_\_\_\_\_ EMAIL \_\_\_\_\_

\$15.00 + GST for QNET Members  \$20.00 + GST for Non-Members

**PAYMENT METHOD**  Cheque Enclosed  VISA  AMEX  MasterCard

Card # \_\_\_\_\_ Expiry Date \_\_\_\_\_

Cardholder's Name \_\_\_\_\_ Signature \_\_\_\_\_

An event confirmation will be sent one week prior to the session with location details. Cancellations must be received in writing by Sep. 2. After that time, only replacement participants will be accepted. Invoices sent for non-attendance. (GST Reg # 899755334RT)