



## 2005 QNET Excellence Conference

*Grow in a Shrinking World... Stoke the Fire Within!*

### Conference Sponsors:

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#### REGISTER BY:

- Fax to (204) 949-4990
- Mail to 303 – 171 Donald St. Winnipeg, MB R3C 1M4
- Online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

**Date:** Tuesday, November 15, 2005  
**Time:** 7:30 a.m. Registration & Breakfast, 8:00 a.m. to 3:30 p.m. Conference  
**Location:** Winnipeg Convention Centre

The 2005 QNET Excellence Conference provides a full day of learning and networking, including an Executive Breakfast, eight morning sessions divided into four tracks, a luncheon featuring the Quality Champion Awards and presentation of certificates, afternoon mini-sessions highlighting best practices and a closing plenary featuring David Zinger entitled *Shrinking and Expanding: the Answer is the Question*. The afternoon mini-sessions will focus on the following four areas:

**Management & Leadership**  
**Board Governance & Board Practices**  
**Quality & Excellence / Lean Thinking**  
**Workplace Wellness**

**Don't Miss Out!** For those who cannot make the entire conference, feel free to join us for only the Executive Breakfast or Luncheon.

#### EXECUTIVE BREAKFAST KEYNOTE SPEAKER:

**Gilbert Nolasco, Vice President Integration, RONA Inc.**

#### *Vision, Values & Coherence – Three Essential Elements for Success*

Mr. Nolasco will share RONA's key elements for business success, how leadership has made a difference to his organization and the importance of a game plan!

### REGISTRATION FORM – 2005 QNET Excellence Conference:

Organization \_\_\_\_\_

Name \_\_\_\_\_ Position \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

**Executive Breakfast Only (7:30 a.m. to 9:00 a.m.):** \_\_\_ x \$35.00 = \$ \_\_\_\_\_

**Luncheon Only (11:45 a.m. to 1:15 p.m.):** \_\_\_ x \$40.00 = \$ \_\_\_\_\_

#### FULL CONFERENCE (Includes Executive Breakfast & Lunch):

*Circle session preferences from the next page and submit with this form.*

Number of QNET Member(s): \_\_\_ x \$ 164.00 = \$ \_\_\_\_\_

Number of Non-Member(s): \_\_\_ x \$ 184.00 = \$ \_\_\_\_\_

**SUBTOTAL** = \$ \_\_\_\_\_

**ADD 7% GST** = \$ \_\_\_\_\_

**TOTAL** = \$ \_\_\_\_\_

**Method of Payment:**  VISA  AMEX  MasterCard  Cheque  Invoice

Credit Card Number \_\_\_\_\_ Expiry \_\_\_\_\_

Card Holder Name \_\_\_\_\_ Signature \_\_\_\_\_

Cancellations must be received in writing no later than Nov 07/05. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.

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7:30 a.m. to 8:00 a.m.	Registration, Breakfast			
8:00 a.m. to 9:00 a.m.	MC - David Zinger, David Zinger and Associates <b>Executive Breakfast</b> <ul style="list-style-type: none"> <li>• <b>Keynote Speaker – Gilbert Nolasco, Vice President Integration, RONA Inc.</b></li> <li>• <b>Vision, Values and Coherence - Three Essential Partners for Success.</b> What are the key elements for business success? How can leadership make a difference? The importance of a game plan! What are the close targets and the long-term goal? Did you share it with someone? Mr. Nolasco will share his thoughts on these issues and how RONA has developed.</li> </ul>			
9:00 a.m. to 9:15 a.m.	Break, View Exhibits			
<b>Morning Sessions</b>	<b>Management / Leadership</b>	<b>Quality / Lean Thinking</b>	<b>Workplace Wellness</b>	<b>Board Governance / Board Practices</b>
9:15 a.m. to 10:15 a.m.	<b>Lead to Succeed</b> <ul style="list-style-type: none"> <li>• Eddie Calisto-Tavares, President &amp; Owner, Options for Success</li> </ul>	<b>Roadmap to Lean</b> <ul style="list-style-type: none"> <li>• Ian Marshall, Lean Champion, Canadian Manufacturers &amp; Exporters, Manitoba Division</li> </ul>	<b>Beyond Pilates</b> <ul style="list-style-type: none"> <li>• Yvonne Thompson, Principal Consultant, Change Innovators Inc.</li> </ul>	<b>Introduction to Legal Duties of Boards</b> <ul style="list-style-type: none"> <li>• Priti Shah, Lawyer &amp; Facilitator, PRAXIS Conflict Consulting</li> </ul>
10:15 a.m. to 10:45 a.m.	Break, View Exhibits			
10:45 a.m. to 11:45 a.m.	<b>Leadership: Lighting Fires and Preventing Burnout</b> <ul style="list-style-type: none"> <li>• David Zinger, David Zinger and Associates</li> </ul>	<b>Successful Six Sigma Green Belt Projects in Manitoba</b> <ul style="list-style-type: none"> <li>• Vern Campbell, General Manager, CML Northern Blower and representatives of three organizations</li> </ul>	<b>Wellness for Success</b> <ul style="list-style-type: none"> <li>• Graham Moore, OEM Consultants Inc. / Manufacturing Manager, Transcontinental Printing</li> </ul>	<b>“Setting the Fire!” for Strategic Planning</b> <ul style="list-style-type: none"> <li>• Ron Hayes, Owner/Principal Facilitator, Centre for Professional Excellence</li> </ul>
12:00 p.m. to 1:00 p.m.	MC – David Zinger, David Zinger and Associates <b>Luncheon</b> <ul style="list-style-type: none"> <li>• 2005 Quality Champion Awards</li> <li>• Presentation of Six Sigma Green Belt Certificates</li> <li>• Presentation of QNET Certificate in Management Development</li> </ul>			
<b>Afternoon Sessions</b>	<b>Mini Sessions</b>			
1:15 p.m. to 2:00 p.m.	<b>From Theory to Reality: Succession Planning at Manitoba Hydro</b> <ul style="list-style-type: none"> <li>• Harold Falk, Manager, Employee Learning &amp; Development, Manitoba Hydro</li> <li>• Rossana Buonpensiere Senior Manager, Advisory Services, Meyers Norris Penny</li> </ul>	<b>Road to Excellence</b> <ul style="list-style-type: none"> <li>• Ed Balske, Quality Assurance Coordinator, Dixon Bayco</li> </ul>	<b>Workplace Wellness Best Practices</b> <ul style="list-style-type: none"> <li>• Michelle Shields, Training Development Specialist, National Leasing</li> </ul>	<b>Governance Planning: Tips and Tools to Get the Board’s Job Done!</b> <ul style="list-style-type: none"> <li>• Susan Rogers, Rogers Leadership Consulting</li> </ul>
2:00 p.m. to 2:15 p.m.	Break, View Exhibits			
2:15 p.m. to 3:00 p.m.	<b>Setting the Performance Standards: It’s not all up to you!</b> <ul style="list-style-type: none"> <li>• Rhonda Lorch, Owner/Independent Contractor, Lorch &amp; Associates</li> </ul>	<b>Meeting Clients Needs through Business Process Renewal</b> <ul style="list-style-type: none"> <li>• Alain Comeau, Manager, Application Processing, Manitoba Student Aid</li> </ul>	<b>Staff Workplace Wellness Survey</b> <ul style="list-style-type: none"> <li>• Doreen Fey, Vice President, Planning Interlake Regional Health Authority</li> </ul>	<b>O Board, Where Art Thou? What Boards Need To Know But Are Afraid To Ask.</b> <ul style="list-style-type: none"> <li>• Ted Teterenko, Manager, Claims Services, Manitoba Public Insurance</li> </ul>
3:00 p.m. to 3:30 p.m.	<b>Closing Plenary Session</b> <ul style="list-style-type: none"> <li>• <b>Shrinking and Expanding: The Answer is the Question</b></li> <li>• Astronomers say the universe is expanding while Disney claims <i>It’s a Small World After All</i>. <b>David Zinger, David Zinger and Associates</b>, offers a closing plenary weaving the conference together and leaving participants with irreverent yet relevant questions.</li> </ul>			