

QNET PRESENTS:

Manitoba Lotteries Corporation Site Visit

Thursday, November 4, 2004 - 10:00 a.m. to 1:00 p.m.

LOCATION: Manitoba Lotteries Corporation (McPhillips Street Station)

QNET provides resources, information session and training on Quality & Excellence as part of QNET's focus on improving quality and organizational effectiveness.



Presented in partnership with:

Industry Training Partnerships,
Manitoba Advanced Education



The Manitoba Lotteries Corporation (MLC), with offices in Winnipeg, Morris and Brandon and approximately 2000 employees, is a provincial Crown corporation responsible for conducting and managing gaming in the province. MLC operates Club Regent and McPhillips Street Station casinos and the provincial Video Lottery Terminal (VLT) network. MLC is also responsible for the sale of Breakopen tickets and bingo paper as well as the distribution of lottery tickets for the Western Canada Lottery Corporation and the Interprovincial Lottery Corporation. Net revenue from gaming operations (\$265.5 million for 2002-2003) goes to the Province of Manitoba to support government programming in areas such as health, education, social and community services and economic development. In 2003, MLC was recognized as a Silver Level recipient in the Manitoba Quality Awards.

At this site visit, you will have an opportunity to view the Casino operations, ride on the Millennium Express and discover why MLC obtained the Silver Level Award for Achievement in the Manitoba Quality Awards program.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Manitoba Lotteries Site Visit (November 4, 2004):

\$21.40 QNET Member (includes \$1.40 g.s.t.)

G.S.T. Reg # 899755334RT

\$32.10 Non-Member (includes \$2.10 g.s.t.)

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later Wednesday, October 27, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.

Manitoba Quality Network, 454 - 167 Lombard Avenue, Winnipeg, MB R3B 0T6
Ph: (204) 949-4999 / Fax: (204) 949-4990 / Email: mail@qnet.mb.ca / Website: www.qnet.mb.ca