

Management & Leadership: Emotional Intelligence *for achieving personal and organizational "success"*

Tuesday, November 2, 2004 - 8:00 a.m. to 12:30 p.m.
LOCATION: to be announced (In Winnipeg)

QNET provides resources, information session and training on Management & Leadership as part of QNET's focus on improving quality and organizational effectiveness.

WHO SHOULD ATTEND?

This workshop is recommended for managers, supervisors and individuals with leadership responsibilities in their organization. *It is designed specifically for those who wish to complete the EQ-i survey prior to the session and receive their personal EQ-i Resource Report.*

WORKSHOP OBJECTIVES:

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer. This workshop will review the concept of Emotional Intelligence and its application organizationally, as well as personally.

- Review the concept of Emotional Intelligence. What is it? Why should you be interested in it?
- Learn why "smart" people fail – the case for self-awareness and self management
- Review your personal EQ-i Resource Report, based on the BarOn EQ-i Model
- Review tools to enhance your Emotional Intelligence and develop an action plan for improvement
- Determine how Emotional Intelligence can be used for leadership development, personal development, performance management, coaching, building high performing teams, selection and retention and career development.

About the Presenter: *Heather Erhard* is the Director of Erhard Associates, a company dedicated to providing high quality, results oriented management consulting and training. She brings over 20 years experience in areas such as Strategic Planning, Team-Building, Board Development and Leadership training designed to enhance individual, team and organizational effectiveness. She is a certified Myers-Briggs Personality Types facilitator, a certified Situational leadership II trainer and qualified to administer the BarOn EQ-i instrument.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Emotional Intelligence (November 2, 2004):

\$105.93 QNET Member (includes \$6.93 g.s.t.)

G.S.T. Reg # 899755334RT

\$121.98 Non-Member (includes \$7.98 g.s.t.)

*** Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee.*

BarOn EQ-i Survey:

\$50.29 (includes \$3.29 g.s.t.)

*** Participants must register and pay for the report by October 13, 2004 to allow for processing.*

NAME _____

ORGANIZATION _____

ADDRESS _____

CITY _____ PROV _____ PC _____

PH _____ FAX _____ EMAIL _____

PAYMENT METHOD:

Please Invoice Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Card Holders Name _____

Signature _____

An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later than Wednesday, October 13, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.



Presented in partnership with:

Industry Training Partnerships,
Manitoba Advanced Education &



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