

# Management & Leadership: Performance Management

Two sessions: May 11 & May 26, 2004 - 7:30 a.m. to 10:00 a.m.

LOCATION: to be announced (In Winnipeg)

*The Manitoba Quality Network (QNET) provides resources, information session and training on Management & Leadership as part of QNET's focus on improving quality and organizational effectiveness.*

## People Power & Performance Management

*Tuesday, May 11, 2004 - 7:30 a.m. to 10:00 a.m.*

Performance management is one of the most poorly implemented areas of all human resource functions. Learn why that is and what the principles of an effective performance systems are. Attend this workshop and learn some tips for system design.

## Coaching for Performance

*Wednesday, May 26, 2004 - 7:30 a.m. to 10:00 a.m.*

Coaching for performance requires considerable understanding and planning. You must appreciate your employee's career goals, skills, and proficiencies, their motivators, and their communication style in order to help them move toward high performance while at the same time assessing your interest in investing in their development and then putting a plan into place. This session will review the process and provide tips for implementation.

**Presenter: Barbara Bowes** is President of Bowes Leadership Group. Barb is a Certified Management Consultant (CMC), Certified Human Resource Management Professional (CHRP) and holds a Master of Administration in Education. In addition, Barbara is certified in a number of human resource and proprietary operational strategies.

**REGISTRATION FORM:** Fax your completed form to (204) 949-4990 or register online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

### People Power & Performance Management (May 11, 2004)

\$37.45 QNET Member (includes \$2.45 g.s.t.)

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\$42.80 Non-Member (includes \$2.80 g.s.t.)

### Coaching for Performance (May 26, 2004)

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\$42.80 Non-Member (includes \$2.80 g.s.t.)

*\*\*Take advantage of the Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee. The discount rate will be automatically taken off the registration fee by the QNET office.*

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later than five business days prior to the event. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.



Presented in partnership with:  
*Industry Training Partnerships,  
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