

Management & Leadership: An Introduction to Emotional Intelligence

Wednesday, June 9, 2004 - 11:30 a.m. to 1:30 p.m. (luncheon)

The Manitoba Quality Network (QNET) provides resources, information session and training on Management & Leadership as part of QNET's focus on improving quality and organizational effectiveness.

"The rules for work are changing. We're being judged by a new yardstick; not just how smart we are, or our expertise, but how ell we handle ourselves and each other. The new rules predict who is most likely to become a start performer and who is most prone to derailing."

Daniel Goleman

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer.

- What is Emotional Intelligence? Why should you be interested in it?
- Learn why "smart" people fail
- Review tools to enhance your Emotional Intelligence
- Determine how Emotional Intelligence can be used for:
 - leadership development - executive coaching
 - personal development - career development
 - building high performing teams
 - selection and retention
 - profiling star performers

About the Presenter: *Heather Erhard* is the *Director of Erhard Associated*, a management consulting and training organization dedicated to providing high quality, results oriented management consulting and training.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

\$32.10 QNET Member (includes \$2.10 g.s.t.)

\$37.45 Non-Member (includes \$2.45 g.s.t.)

***Take advantage of the Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee. The discount rate will be automatically taken off the registration fee by the QNET office.*

G.S.T. Reg # 899755334RT

NAME _____

ORGANIZATON _____

ADDRESS _____

CITY _____ PROV _____ PC _____

PH _____ FAX _____ EMAIL _____

PAYMENT METHOD:

Please Invoice Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Card Holders Name _____

Signature _____

An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later than Tuesday, June 1, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.



Presented in partnership with:
*Industry Training Partnerships,
Manitoba Advanced Education
& Training*

