

Quality & Excellence: Statistical Process Improvement Workshop

Three Full Days: Tuesday, July 27, Wednesday, July 28 & Thursday, July 29, 2004 - all days 8:15 a.m. to 4:15 p.m.
LOCATION: to be announced (In Winnipeg)

QNET provides resources, information session and training on Quality & Excellence as part of QNET's focus on improving quality and organizational effectiveness.



Presented in partnership with:

Industry Training Partnerships,
Manitoba Advanced Education &
Training



Statistical Process Control (SPC) is a technique employed to control the system of causes and their variability in a process. The characteristics to be controlled is the variability in the process, which can be measured and evaluated. To do this, data is collected at critical control points for each process and analyzed through statistical methods. The continuous analysis of process control data helps diagnose and correct problems which otherwise would go unnoticed and become part of the final product.

Who Should Attend: This workshop is directed toward those who have never had any formal training on the concepts and tools for Process Improvements using statistics, or those who have had some exposure, but feel the need for reinforcement or review. Quality managers, staff involved with quality in the workplace and shop-floor workers in the manufacturing and service sectors will find this workshop beneficial.

For a full workshop outline, please contact QNET at (204) 949-4999 or email mail@qnet.mb.ca

Facilitators: Over the last 16 years Dr. Brian Macpherson, Professor and Associate Head, Department of Statistics - University of Manitoba, and Dr. Smiley Cheng, P. Stat., Professor & Head of the Department of Statistics - University of Manitoba, have teamed up to give over 80 workshops on Quality Improvement Techniques, Statistical Process Control, Basic Statistical Techniques, Total Quality management and Design of Experiments to organizations in the manufacturing, service and government sectors.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Statistical Process Control (July 27, 28, 29):

\$747.93 QNET Member (includes \$48.93 g.s.t.)

\$801.43 Non-Member (includes \$52.43 g.s.t.)

***Take advantage of the Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee. The discount rate will be automatically taken off the registration fee by the QNET office.*

G.S.T. Reg # 899755334RT

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ORGANIZATON _____

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PAYMENT METHOD:

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later than Monday, July 19, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.