

Management & Leadership:

Emotional Intelligence *for achieving personal and organizational "success"*

Part One: Thursday, February 12, 2004 - 8:00 a.m. to 12:00 Noon

Part Two: Wednesday, March 17, 2004 - 8:00 a.m. to 12:00 Noon

LOCATION: to be announced (In Winnipeg)

Presented in partnership with: Industry Training Partnerships, Manitoba Advanced Education & Training

The Manitoba Quality Network (QNET) provides resources, information session and training on Management & Leadership as part of QNET's focus on improving quality and organizational effectiveness.

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer. Review the concept of Emotional Intelligence and its application organizationally, as well as personally.

Part One:

- Review the concept of Emotional Intelligence. What is it? Why should you be interested in it?
- Learn why "smart" people fail - the case for self-awareness and self-management.
- Complete a "subjective" analysis of your own Emotional Intelligence, using the BarOn EQ-I Model. (*Note: Those who wish to complete the survey and receive a comprehensive report, may register for Part Two.)
- Determine how Emotional Intelligence can be used for leadership, development, personal development, performance management, coaching, building high performing team, profiling start performers, selection and retention and career development.

Part Two:

- In the second session, participants will receive the results of the EQ-i Inventory and review tools and strategies to enhance their Emotional Intelligence. (*Note: Participants are NOT required to share the details of their report in the session.)

About the Presenter: *Heather Erhard* is the **Director of Erhard Associated**, a management consulting and training organization dedicated to providing high quality, results oriented management consulting and training.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Part One (Feb. 12):

\$105.93 QNET Member (includes \$6.93 g.s.t.)
\$121.98 Non-Member (includes \$7.98 g.s.t.)

Part Two (Mar. 17):

\$105.93 QNET Member (includes \$6.93 g.s.t.)
\$121.98 Non-Member (includes \$7.98 g.s.t.)

***Please add an additional \$50.29 (includes \$3.29 g.s.t.) to the fee if you wish to complete the BarOn EQ-I Questionnaire.**

****Take advantage of the Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee. The discount rate will be automatically taken off the registration fee by the QNET office.**

G.S.T. Reg # 899755334RT

NAME _____

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PAYMENT METHOD:

Please Invoice Cheque Enclosed VISA AMEX MasterCard

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later than five full business days prior to the event. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.

