

Lean Thinking:

The Lean Journey at Canada Post Corporation: A Site Visit

Wednesday, February 25, 2004 - 1:00 p.m. to 3:30 p.m.
LOCATION: Canada Post Corporation (In Winnipeg)

Presented in partnership with: Industry Training Partnerships, Manitoba Advanced Education & Training

The Manitoba Quality Network (QNET) provides resources, information session and training on Quality & Excellence as part of QNET's focus on improving quality and organizational effectiveness.

Canada Post Corporation's Winnipeg postal operation has about 1,500 people who sort and deliver approximately one million pieces each day. Their service products range from delivering letters to magazines to packages and even hockey sticks! Each with varying service options such as insurance, speed of delivery, or signature on delivery.

Canada Post Corporation has been improving their processes in the area of speed, consistency, quality, and cost. For the last six years they have adopted the **Lean Philosophy** with emphasis on simplification, reducing distance traveled in an operation and 5S.

At this site visit you will have an opportunity to see first hand how Canada Post Corporation has applied **Lean Thinking** to it's process and ask questions.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Lean Journey at CPC (February 25, 2004):

- \$21.40 QNET Member (includes \$1.40 g.s.t.)
 \$32.10 Non-Member (includes \$2.10 g.s.t.)

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later Tuesday, February 17, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.

