

Toolbox Seminar Series:

Appreciative Inquiry: A positive approach to change

Tuesday, April 6, 2004 - 11:30 a.m. to 1:30 p.m. (luncheon)

LOCATION: to be announced (In Winnipeg)

The Manitoba Quality Network (QNET) is presenting a series of short information sessions on tools (concepts, approaches, techniques) that can benefit managers, facilitators, team leaders or anyone, at any level, in any size of organization! If there is enough interest, we will follow up with more in-depth training on this topic.

How does your organization respond to change?

Instead of looking for the problem, use a positive approach...

What is currently working?

Where do we want to be?

Can we repeat our success?

Appreciative Inquiry (AI) is an approach to change that works from the positive core of the individual organization, raising the energy level and commitment to change.

AI has been successful in multinational organizations, non-profits and small enterprises...

- At its Akron, Ohio trucking terminal, Roadway Express held an AI pilot project aimed at building employee involvement while reducing waste and speeding workflow. The project involved half of the work force, spinning off eight self-organized topic teams. One team alone generated annual saving of \$190,000!
- Board and staff at SEED Winnipeg used AI to develop a common vision for SEED's strategic plan.

This luncheon provides an opportunity to experience the impact of an appreciative process using quality as a theme.

About the Presenter: *Joyce Rankin* has been using Appreciative Inquiry in her consulting practice since 1999. She trained with Jane Watkins and Bernard Mohr, two of the field's founders. Formerly the Director, Organizational Development for Crocus Investment Funds, Joyce now has a private consulting practice.

REGISTRATION FORM: Please fax your completed form to (204) 949-4990 or register online at www.qnet.mb.ca

Appreciative Inquiry (April 6, 2004):

\$32.10 QNET Member (includes \$2.10 g.s.t.)

G.S.T. Reg # 899755334RT

\$37.45 Non-Member (includes \$2.45 g.s.t.)

***Take advantage of the Early Bird Rate! Register two weeks prior to the day of the event and receive a 10% discount off the registration fee. The discount rate will be automatically taken off the registration fee by the QNET office.*

G.S.T. Reg # 899755334RT

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PAYMENT METHOD:

Please Invoice Cheque Enclosed VISA AMEX MasterCard

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An event confirmation will be faxed one week in advance and will include location and session details. Cancellations must be received in writing no later Monday, March 29, 2004. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance.

Manitoba Quality Network, 454 - 167 Lombard Avenue, Winnipeg, MB R3B 0T6

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